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August 20, 2007.

To My Patients.

Over the years I have strived to provide you (and your family) with the best possible medical care - both personalized and of the highest quality. I am committed to continuing this, despite government budgetary pressure and cutbacks in the health care system. I would like to thank all of you who have shown your appreciation by supporting my blockfee program.

Isn't that 'best possible' medical care what he's being paid for?

Many of the services that I have been providing over the years are still not covered by OHIP. Due to the inadequate remuneration received from OHIP for insured services, I can no longer afford to absorb the costs of uninsured services. Unfortunately, the fees for these extra or uninsured services will now be the responsibility of my patients.

For years now, we've been responsible for paying extra fees outside OHIP, this isn't something new.

To provide peace of mind to you, and to assist me in minimizing the administrative costs of billing each service individually, I ask that you consider paying an annual block fee to cover uninsured services for one year. This method appears to be preferred by many of my patients, as well as my Physician colleagues, who have been charging this fee for many years.

Peace of mind, assist him in minimizing admin. costs - aren't the admin. staff already paid to do the admin. work?

My patients will now have **2 Options** from which to choose:

1. You may pay an annual block fee to cover the costs of most of the uninsured services or:

2. You may pay for these services individually, as they are provided.

It says you can pay the block fee to cover the costs of MOST of the uninsured services, so shall we pay a block fee AND pay for these other services individually?

In accordance with the guidelines provided by the College of Physicians & Surgeons of Ontario, and the Ontario Medical Association, please see below the list of uninsured services, & the appropriate individual fee for each. As mentioned above, you have the choice of paying one annual block fee for all of the services in **Part A** of the list, or alternatively, paying for each service individually_ Services listed under **Part B** are **NOT**

covered by the block fee, & will be charged to you on an individual basis.

ANNUAL BLOCK FEE:

\$75 per single individual (\$65 for seniors over 65)
\$125 per couple (\$115 for a senior couple over 65)
\$150 per family (children under 21)

The most important part of my medical practice is looking after your health concerns. If these fees would create a significant financial hardship for you, please advise us of your concern.

SERVICES NOT COVERED BY OHIP (UNINSURED)

PART A (Included in the Annual Block Fee)

<u>Telephone Advice (When Unavoidable)</u>	\$20 without block fee
<u>Lab Results</u> over the Telephone	\$15 without block fee
<u>Telephone Prescription Renewal (Only if Appropriate)</u>	\$15 without block fee
<u>Notes</u> – eg. sick notes/return to work or school, massage therapy, certificate of health or disability, volunteer work, etc.	\$15-70 without block fee
<u>Completion of Forms</u> (does NOT include the physical examination) – eg. trip cancellation, fitness for health clubs, day care centres, camp, school, U.I.C. (E.I.), maternity, volunteer work, etc.	\$15-100 without block fee
<u>Medical Records</u> – eg. summary or photocopy of records	\$25-75 without block fee
Faxing & Photocopying (Excludes Medical-Legal & Insurance)	\$1 per page without block fee

So Part A is covered in the event you should need anything over the phone but only **WHEN UNAVOIDABLE**, and then you'll still have to pay individually for any services covered in Part B.

He can't charge for another appointment if you're phoning.

Renewing your prescription costs \$15 – it's not part of the doctor's services to you.

Faxing is free, the assistant sticks the pages into a fax and dials a number. Now they want \$1 per page for this.

IMPORTANT: As per directions from our professional college, notes requested or recommended by a third party can **NOT** be provided without an in-office medical assessment by the Doctor (eg. for orthotics, or trip cancellation).

PART B (NOT Included in Annual Block Fee)

Third Party Physical Examinations:

Driver's Medical Exam	\$100
Insurance Exam	\$75-\$150
Fitness Club Exam	\$30-\$100
Camp/School/Daycare	\$50-\$100
Pre-Employment Exam	\$75-\$150
Medical-Legal or Insurance	Fee varies
Missed Appointments without 24 hours notice Long Distance	\$20-\$50 All will be called collect
Phone Calls	Please call for fee
Other Uninsured Services	

I was under the impression that medical examinations were part of a doctor's job, now there's a fee for them, I think we should notify OHIP that the doctor gets paid twice.

Do you get to charge someone money if they miss an appointment with you?

PLEASE RETURN THIS PORTION

Dear Dr. Sullovey.

I have carefully read this letter, indicating those charges for medical services which are NOT insured under OHIP. I have indicated my response below, for

OCTOBER 1, 2007 to SEPTEMBER 30, 2008:

1. Enclosed is my annual block fee payment for:
 - a single individual - \$75 (senior over 65 - \$65)
 - a couple - \$125 (seniors - \$115)
 - a family (children under 21) - \$150
2. I prefer to pay for non-insured services as they are rendered & agree to provide payment at the time of service.
3. An annual block fee would result in a significant financial hardship.

If you pick #3, you will be charged individually for the services. Let's hope he doesn't charge more since you are not paying his annual 'block fee'.

NAME _____ (please print)

DATE _____ SIGNATURE _____

Cheques may be made payable to: Dr. C. Sullovey.